

# **Adult Social Care**

Local Committees, 2011

Sarah Mitchell, Strategic Director,  
Adult Social Care

# What's our vision for the future?

[www.surreycc.gov.uk](http://www.surreycc.gov.uk)

Making Surrey a better place

“Working with all our partners to make a difference to the lives of people, through trusted, personalised and universal social care support, so people have choice and control, and can maximise their wellbeing and independence in their local community”

Delivering this vision will mean people in Surrey:

- Live independently and safely
- Have as much choice and control over their lives as possible
- Live in their own home if they wish, or other accommodation of their choice,
- Find out about information, services and support available and how to access them,
- Get the support they need in local and community settings, and
- Remain safe from abuse



# How we're organised

[www.surreycc.gov.uk](http://www.surreycc.gov.uk)

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Sarah Mitchell  
Strategic Director for  
Adult Social Care



Graham Wilkin  
Assistant to  
Strategic Director



Michael Gosling  
Cabinet Member for  
Social Care and Health

Anne Butler  
Assistant Director  
Commissioning



Strategic planning and  
commissioning of  
services; Supporting  
People; Safeguarding,  
Performance; Quality  
Assurance

Debbie Medlock  
Assistant Director  
Service Delivery



Operational management  
and development of  
in-house day services and  
residential provision

Dave Sargeant  
Assistant Director  
Personal Care & Support



Delivering consistent  
access to advice,  
assessment and  
outcomes to meet local  
needs

John Woods  
Assistant Director  
Transformation

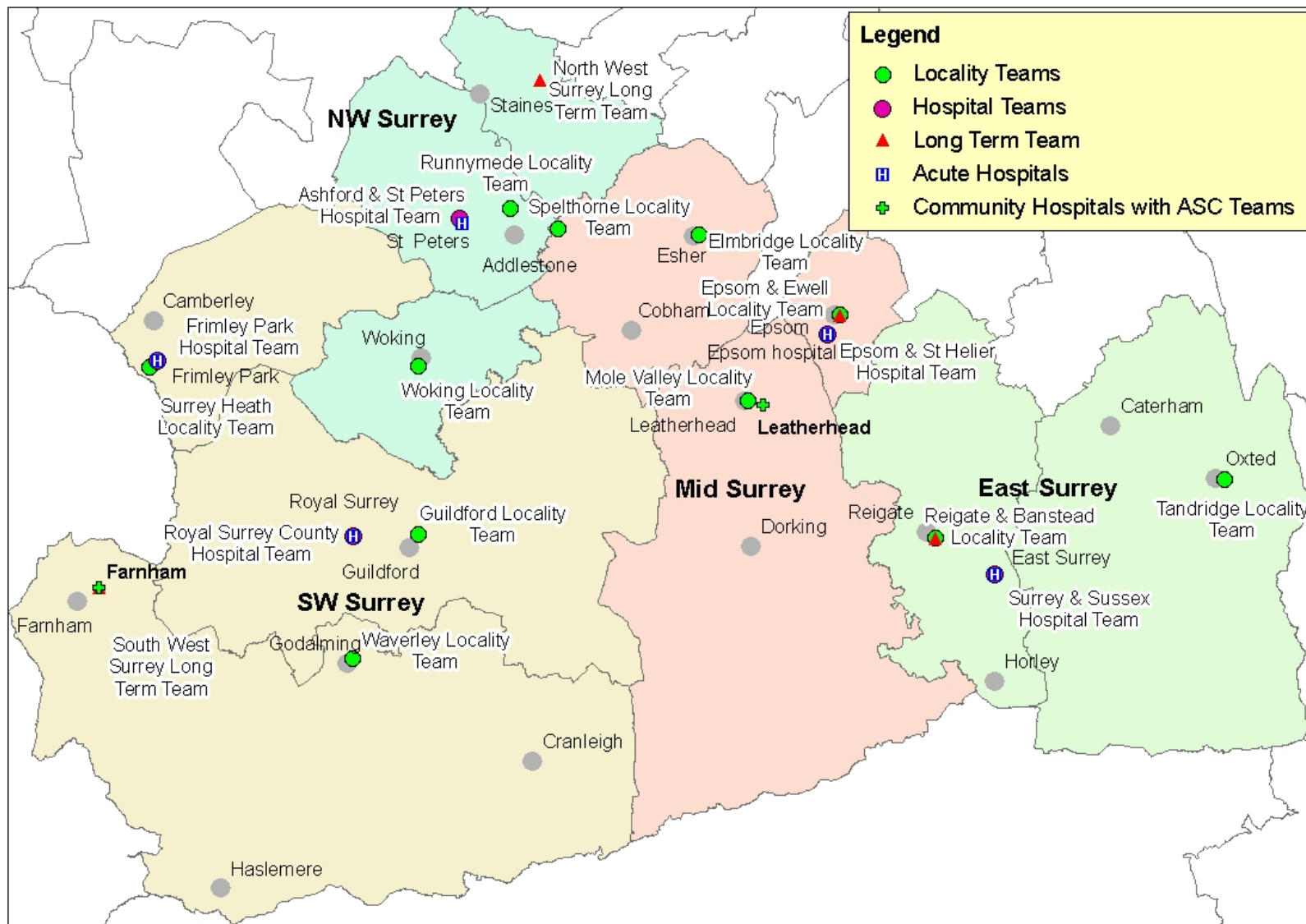


Transformation of social  
care through systems,  
process, practice and  
change projects

# Personal Care & Support – for Surrey residents

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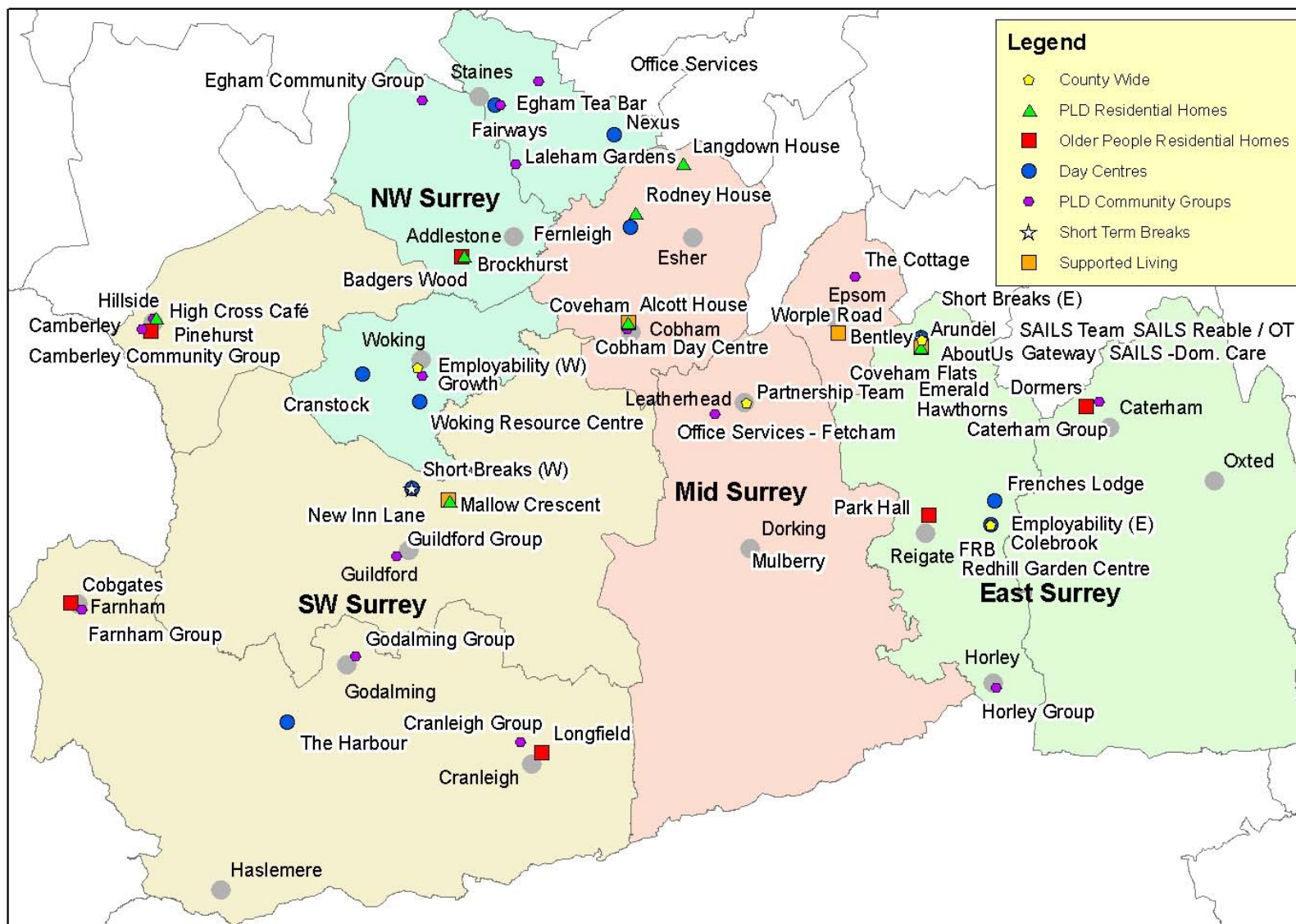
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# Service Delivery – for Surrey residents

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In 2009, the **Care Quality Commission (CQC)** judged Surrey's adult social care service as Performing Adequately.

In 2010 the CQC judged Surrey's adult social care service as '**Performing Well**'..

They were so impressed by the co-design work undertaken that they took the unusual step of upgrading the council to '**Performing Excellently**' in supporting people who use services to help shape those services. (Outcome 3. Making a positive contribution)



We are among system leaders in developing a **Dementia Strategy**. Collaborative working between Surrey County Council and Friends of the Elderly, is delivering a national peer support site in Woking on Dementia.

The council is sponsoring The Bradbury Centre, which provides support for people from Ethnic Minority communities who are living with dementia and their carers.



In 2010, the national disability group, **Livability** ([www.livability.org.uk](http://www.livability.org.uk)), conducted a mystery shopper exercise on 103 local authorities.

Surrey was voted best Local Authority in the South East and 19th nationwide for accessible information on personal budgets.

In September 2010 the **Epsom User Led Organisation citizen hub** opened to the public and has been confirmed as the first ULO Hub in the country.

This is an advice centre on the high street for people with disabilities run by disabled people.

*One of the first visitors was a mother with three children, one of whom was disabled. She called in because she was not receiving 'any sort of help'.*

*She left with a range of referrals to services and access to a free laptop and broadband access for one year, to give her access to wider information and networks.*





In response to our Sustainable Community Strategy and the ambitious targets set for the take-up of Self Directed Support, we were successful in securing a bid to become one of eight national Trailblazer sites for the **Right to Control** in Epsom, Ewell, Reigate and Banstead.

Right to Control gives disabled adults more choice and control over the state funding they receive – allowing them to shape the support they receive, or use the money to buy their own services or equipment.



**A new right for disabled people**

The Right to Control

Office for Disability Issues  
HRI Government

[www.surreycc.gov.uk](http://www.surreycc.gov.uk)

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## Background

Mr. T is registered blind, has mobility problems and has recently lost his wife. He was very concerned that he would have to go into a home as he was finding it hard to continue paying for the support he was receiving and was beginning to become a danger to himself by being unable to cook on his gas cooker and being unable to safely use his mobility scooter. Mr. T is very keen to stay in his own home for as long as possible.

## What happened as a result of the Self Directed Support Process

Mr. T was supplied with appropriate equipment to remain at home, and a personal budget that enabled him to pay for a personal assistant to assist him with general living tasks.

His family were assisted to help complete a carers assessment and to identify where other sources of support could be accessed. As Mr. T was previously a serviceman he could access transport and respite services from the RAF.

## Overall Outcome

Mr. T to live very happily at home for longer than he had expected and financially the SDS package of care cost £11.5k a year as opposed to £14.5k previously.



# Partnership work in progress

[www.surreycc.gov.uk](http://www.surreycc.gov.uk)



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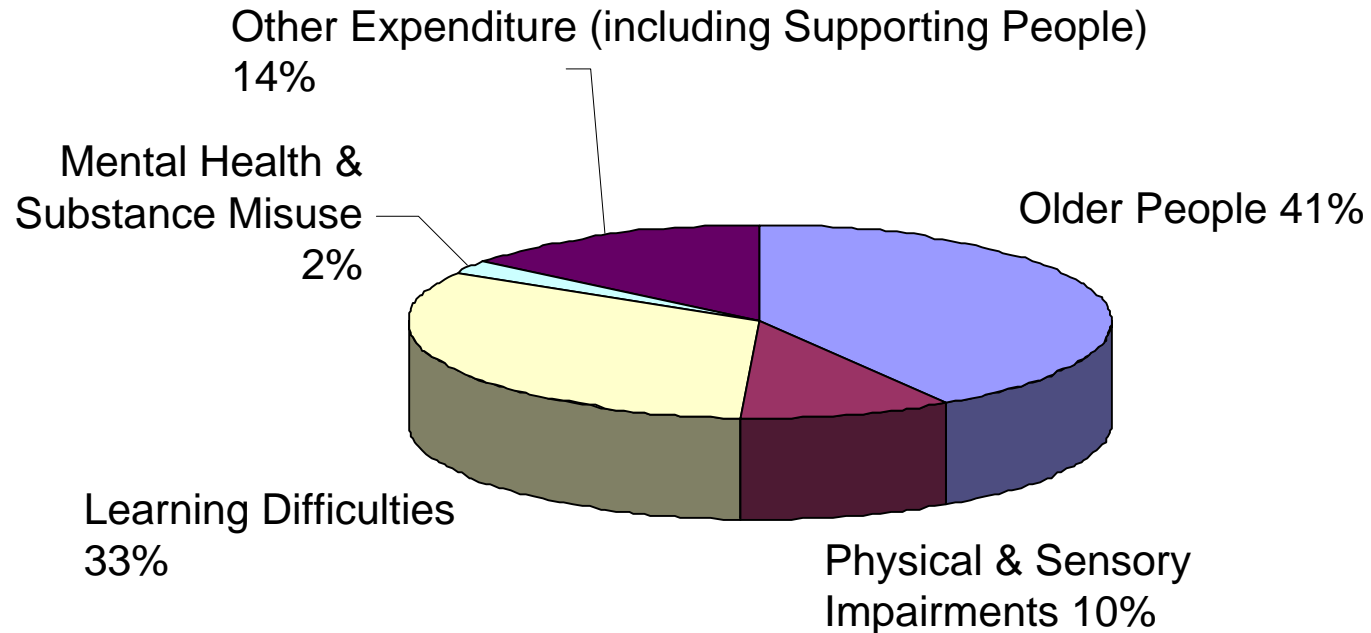
- Frimley Park Hospital is developing an integrated discharge bureau, which is a partnership between Surrey, Hampshire and Berkshire County Councils' social care teams.
- This will reduce delays from hospital; provide a better patient and carer experience to achieve a successful discharge journey for the patient at the centre of the process. *Work in progress (April – June 2011)*
- Frimley Park Hospital social care team are also working with Surrey and Borders NHS Trust and NHS Surrey to develop an early stroke discharge service that will enable stroke patient to return to their family home with a package of specialist rehabilitation and social support in the community comparable to that of an in-patient stroke unit.
- Service provision is focused around time specific patient goals and will embrace the needs and ability of their carers.

# 2011/12 Expenditure Budgets

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## 2011/12 Expenditure Budgets total £325m



# Indicative view of spend per District / Borough area



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	<b>Pop</b>		<b>£m</b>
Epsom & Ewell	72,700	6.5%	21.3
Tandridge	82,200	7.4%	24.0
Mole Valley	83,800	7.5%	24.5
Runnymede	83,900	7.5%	24.5
Surrey Heath	83,900	7.5%	24.5
Woking	92,400	8.3%	27.0
Spelthorne	92,600	8.3%	27.0
Waverley	119,300	10.7%	34.8
Elmbridge	130,600	11.7%	38.1
Guildford	135,700	12.2%	39.6
Reigate & Banstead	136,100	12.2%	39.7

Cash limit    2011/12

£325m



- Tough, but Surrey had already planned to make major savings on broadly correct assumptions
- Fair settlement for Adult Social Care: +£3.9m to cover demographic pressures, new LD Transfer funding method (£64.9m) and newly unring fenced Supporting People funding (£16.2m) are in ASC budget
- £10.5m via PCT + £2m retained by PCT all to be spent on jointly agreed social care action to help health economy
- £32m saved in 2010/11. Similar savings are likely to be needed (some 10% of budget annually) for next four years to deliver on plans to meet reduced grant to the Council and to cope with demographic pressures.

<b>Savings planned for 2011/12</b>	<b>£m</b>
Constraining price increases	7.5
Prevention / absorption strategies	6.8
Strategic shifts in types of placement	6.2
New commissioning arrangements	1.8
Increasing income	1.1
Joint working and integration	1.1
Day services remodelling	0.8
Reducing transition costs	1.0
Continuing Health Care savings	1.2
Workforce reconfiguration	0.4
Strategic review of in-house services	0.4
Housekeeping savings in the voluntary sector	0.2
Underspend carried forward from 2009/10	2.2
	<b>30.7</b>

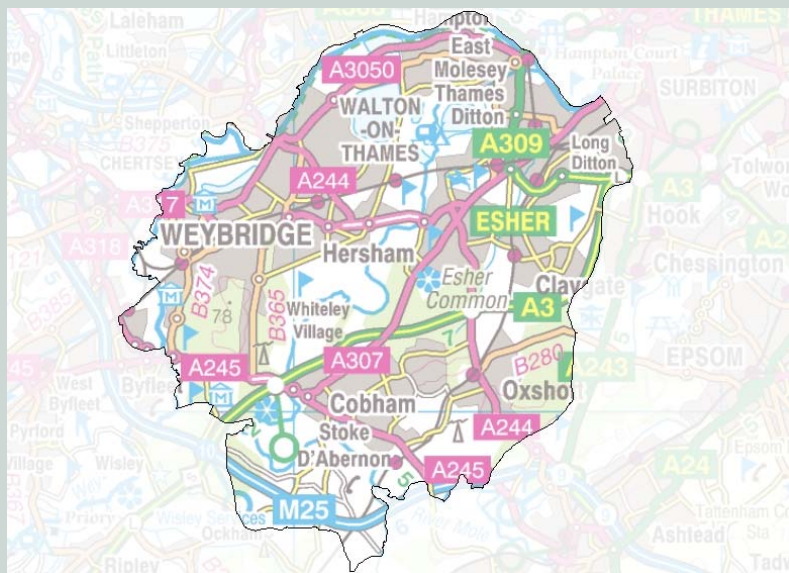
# District & Borough Facts and Figures

Source Poppi & Pansi ;Swift Nov 2010, JSNA,  
Additional 5% cases resident outside Surrey

# Elmbridge: Facts & Figures

www.surreycc.gov.uk

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Population Age	2011	Rank	% growth by 2020	Rank
18+	102,200	3	7.2%	4
18-64	80,600	3	4.8%	3
65+	21,600	3	16%	10

Ranking system: shows where the District or Borough sits compared to the others in Surrey. 1 shows the highest numbers

2010 figures		
ASC cases resident in area		Rank
18-64	400	7
65+	1440	4
Ethnicity % BME		
18-64	11%	3
65+	3%	4
2012 Predicted figures		
Carers (estimated as providing more 20 hours)	5800	3
Dementia	1760	2

Source Poppi & Pansi ;Swift Nov 2010, JSNA, Additional 5% cases resident outside Surrey

# Epsom & Ewell: Facts & Figures

www.surreycc.gov.uk

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Population Age	2011	Rank	% growth by 2020	Rank
18+	57,900	11	10.2%	2
18-64	45,500	11	7.7%	1
65+	12,400	11	19.4%	5

Ranking system: shows where the District or Borough sits compared to the others in Surrey. 1 shows the highest numbers

2010 figures		
ASC cases resident in area		Rank
18-64	320	11
65+	1005	10
Ethnicity % BME		
18-64	14%	1
65+	4.5%	1
2012 Predicted figures		
Carers (estimated as providing more 20 hours)	3550	11
Dementia	930	10

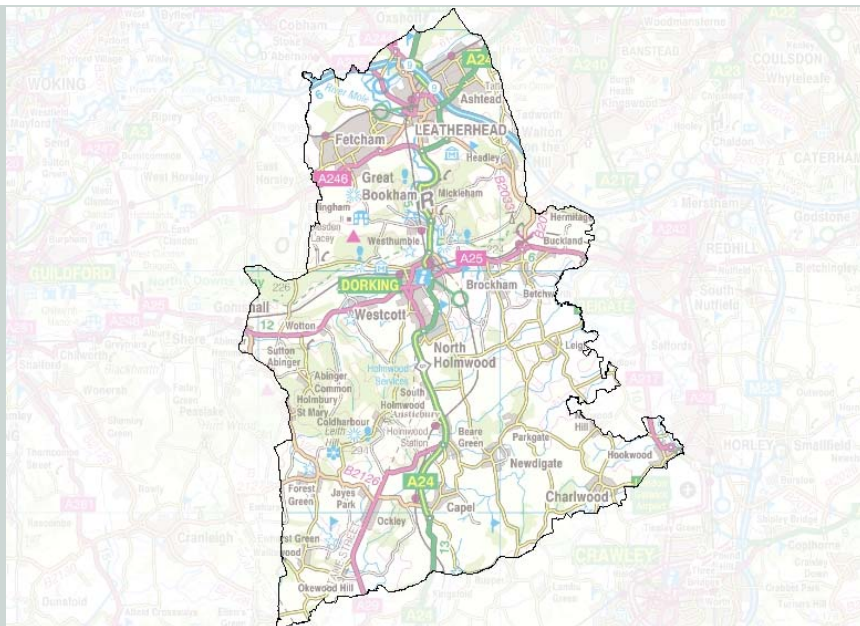
Source Poppi & Pansi ;Swift Nov 2010, JSNA, Additional 5% cases resident outside Surrey



# Mole Valley: Facts & Figures

www.surreycc.gov.uk

Making Surrey a better place



Population Age	2011	Rank	% growth by 2020	Rank
18+	66,500	8	6.5%	7
18-64	48,900	9	1.8%	8
65+	17,600	5	19.3%	6

Ranking system: shows where the District or Borough sits compared to the others in Surrey. 1 shows the highest numbers

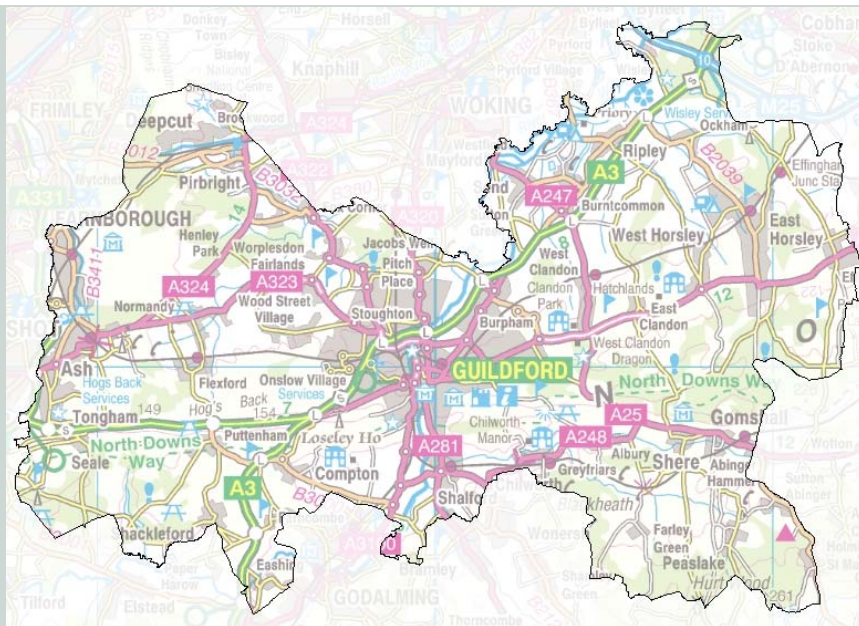
2010 figures		
ASC cases resident in area		Rank
18-64	420	6
65+	1275	5
Ethnicity % BME		
18-64	7%	10
65+	1.6%	10
2012 Predicted figures		
Carers (estimated as providing more 20 hours)	4200	6
Dementia	1290	5

Source Poppi & Pansi ;Swift Nov 2010, JSNA, Additional 5% cases resident outside Surrey

# Guildford: Facts & Figures

www.surreycc.gov.uk

Making Surrey a better place



Population Age	2011	Rank	% growth by 2020	Rank
18+	109,900	1	5%	11
18-64	88,700	1	1.6%	9
65+	21,200	4	18.4%	7

Ranking system: shows where the District or Borough sits compared to the others in Surrey. 1 shows the highest numbers

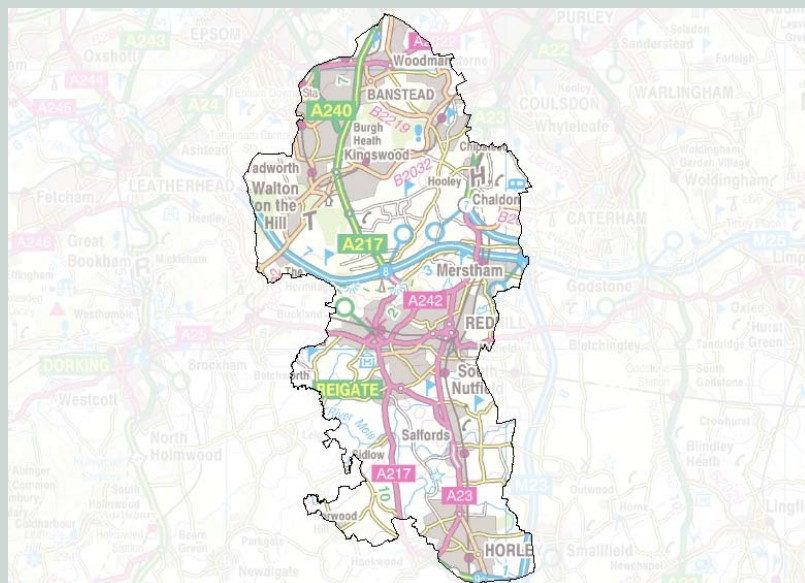
2010 figures		
ASC cases resident in area		Rank
18-64	500	3
65+	1510	3
Ethnicity % BME		
18-64	9%	7
65+	1.6%	9
2012 Predicted figures		
Carers (estimated as providing more 20 hours)	6120	2
Dementia	1610	4

Source Poppi & Pansi ;Swift Nov 2010, JSNA, Additional 5% cases resident outside Surrey

# Reigate & Banstead: Facts & Figures

www.surreycc.gov.uk

Making Surrey a better place



Population Age	2011	Rank	% growth by 2020	Rank
18+	107,900	2	10.7%	1
18-64	85,400	2	7.1%	2
65+	22,500	2	24%	2

Ranking system: shows where the District or Borough sits compared to the others in Surrey. 1 shows the highest numbers

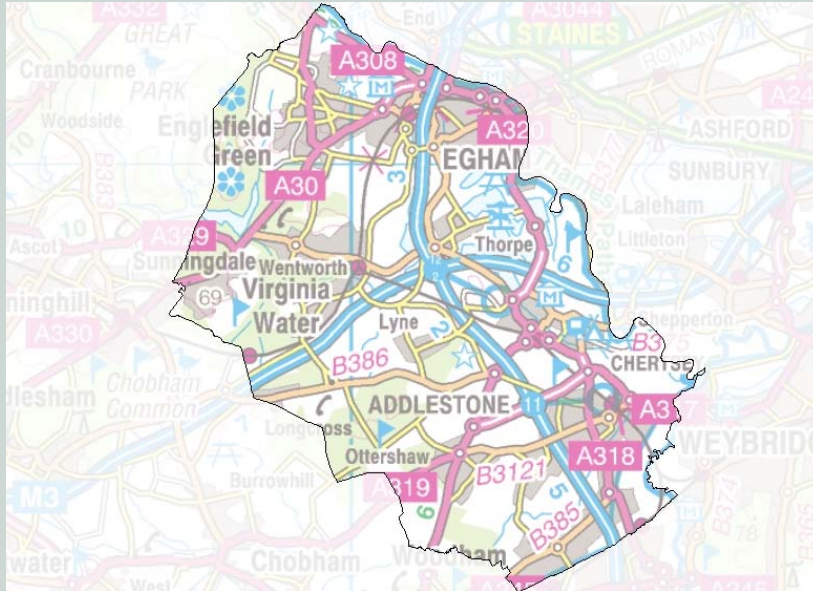
2010 figures		
ASC cases resident in area		Rank
18-64	675	1
65+	1861	1
Ethnicity % BME		
18-64	9%	6
65+	2.7%	5
2012 Predicted figures		
Carers (estimated as providing more 20 hours)	6300	1
Dementia	1760	3

Source Poppi & Pansi ;Swift Nov 2010, JSNA, Additional 5% cases resident outside Surrey

# Runnymede: Facts & Figures

www.surreycc.gov.uk

Making Surrey a better place



Population Age	2011	Rank	% growth by 2020	Rank
18+	69,400	7	7%	5
18-64	55,400	7	4.3%	4
65+	14,000	9	18%	8

Ranking system: shows where the District or Borough sits compared to the others in Surrey. 1 shows the highest numbers

2010 figures		
ASC cases resident in area		Rank
18-64	360	8
65+	1130	7
Ethnicity % BME		
18-64	10%	5
65+	2.3%	7
2012 Predicted figures		
Carers (estimated as providing more 20 hours)	3700	9
Dementia	1065	9

Source Poppi & Pansi ;Swift Nov 2010, JSNA, Additional 5% cases resident outside Surrey



# Spelthorne: Facts & Figures

www.surreycc.gov.uk

Making Surrey a better place



Population Age	2011	Rank	% growth by 2020	Rank
18+	74,200	5	6%	8
18-64	57,400	6	4%	5
65+	16,800	6	14%	11

Ranking system: shows where the District or Borough sits compared to the others in Surrey. 1 shows the highest numbers

2010 figures		
ASC cases resident in area		Rank
18-64	350	9
65+	995	11
Ethnicity % BME		
18-64	10.5%	4
65+	3%	3
2012 Predicted figures		
Carers (estimated as providing more 20 hours)	4370	5
Dementia	1230	6

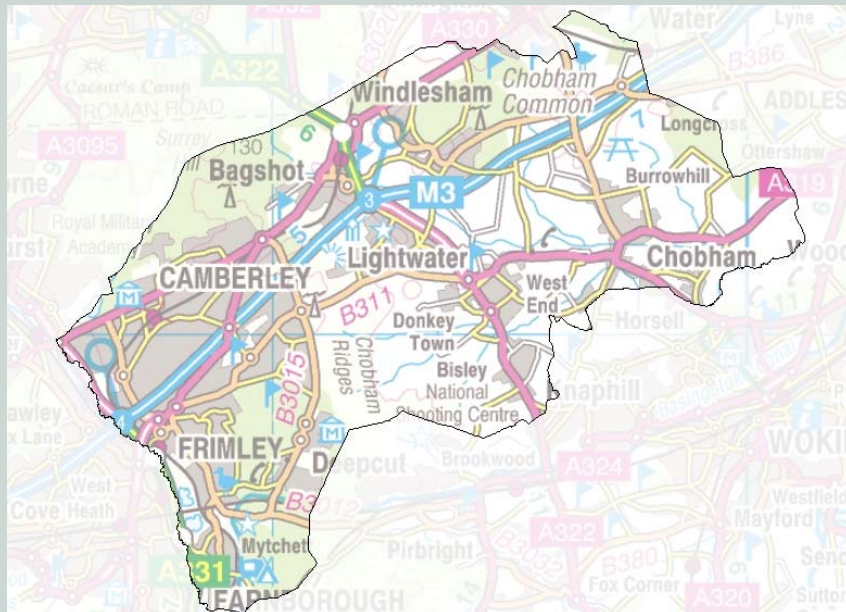
Source Poppi & Pansi ;Swift Nov 2010, JSNA, Additional 5% cases resident outside Surrey



# Surrey Heath: Facts & Figures

www.surreycc.gov.uk

Making Surrey a better place



Population Age	2011	Rank	% growth by 2020	Rank
18+	65,300	9	6.6%	6
18-64	51,500	8	2%	7
65+	13,800	10	23%	3

Ranking system: shows where the District or Borough sits compared to the others in Surrey. 1 shows the highest numbers

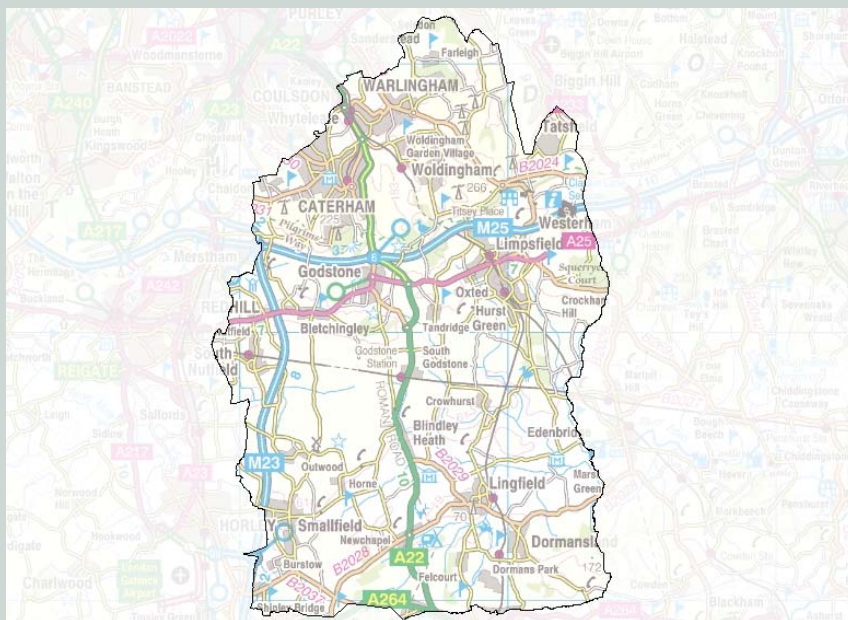
2010 figures		
ASC cases resident in area		Rank
18-64	350	10
65+	1010	9
Ethnicity % BME		
18-64	8%	9
65+	2.3%	6
2012 Predicted figures		
Carers (estimated as providing more 20 hours)	3580	10
Dementia	920	11

Source Poppi & Pansi ;Swift Nov 2010, JSNA, Additional 5% cases resident outside Surrey

# Tandridge: Facts & Figures

www.surreycc.gov.uk

Making Surrey a better place



Population Age	2011	Rank	% growth by 2020	Rank
18+	63,700	10	7.5%	3
18-64	48,000	10	1.5%	10
65+	15,700	7	26%	1

Ranking system: shows where the District or Borough sits compared to the others in Surrey. 1 shows the highest numbers

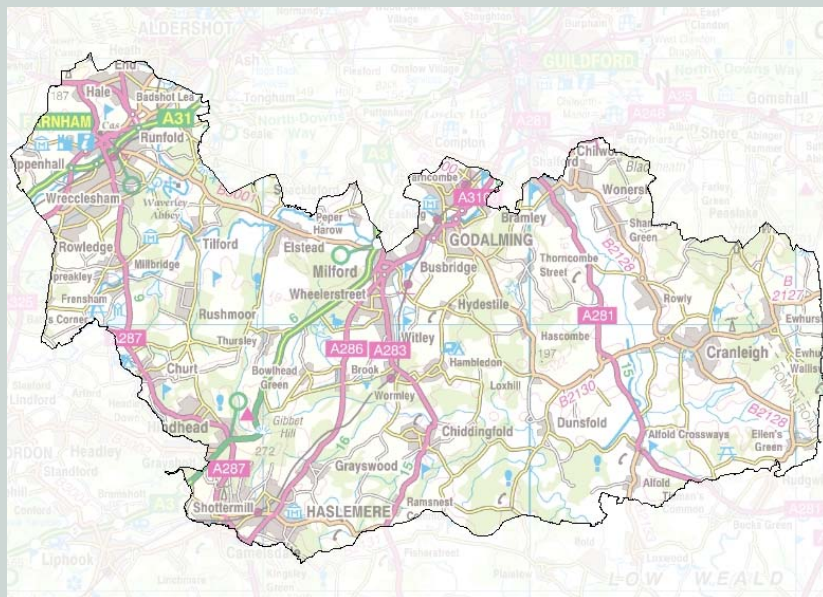
2010 figures		
ASC cases resident in area		Rank
18-64	450	4
65+	1115	8
Ethnicity % BME		
18-64	8.4%	8
65+	2.3%	8
2012 Predicted figures		
Carers (estimated as providing more 20 hours)	3900	8
Dementia	1190	7

Source Poppi & Pansi ;Swift Nov 2010, JSNA, Additional 5% cases resident outside Surrey

# Waverley: Facts & Figures

www.surreycc.gov.uk

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Population Age	2011	Rank	% growth by 2020	Rank
18+	91,400	4	5.6%	10
18-64	68,800	4	0.4%	11
65+	23,400	1	21%	4

Ranking system: shows where the District or Borough sits compared to the others in Surrey. 1 shows the highest numbers

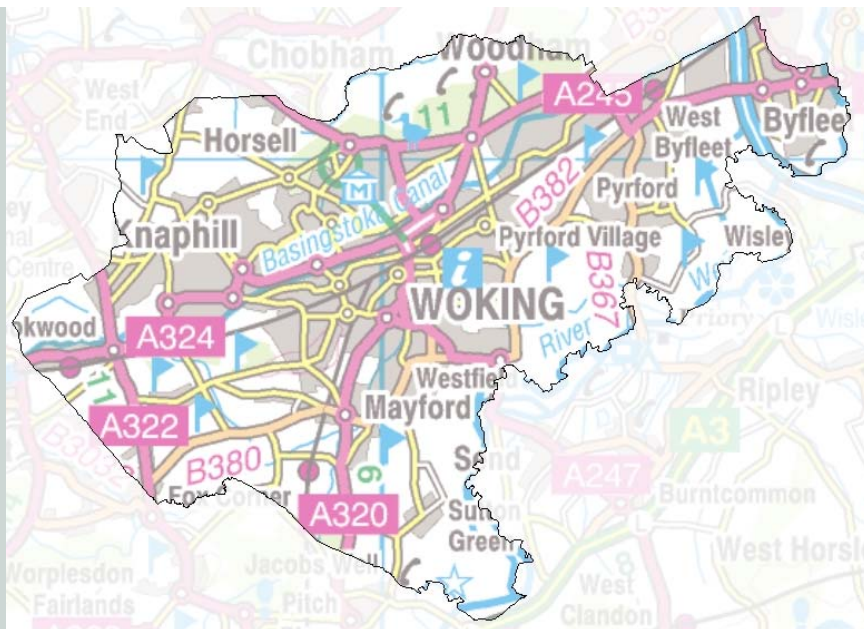
2010 figures		
ASC cases resident in area		Rank
18-64	540	2
65+	1650	2
Ethnicity % BME		
18-64	6.4%	11
65+	1.2%	11
2012 Predicted figures		
Carers (estimated as providing more 20 hours)	5630	4
Dementia	1800	1

Source Poppi & Pansi ;Swift Nov 2010, JSNA, Additional 5% cases resident outside Surrey

# Woking: Facts & Figures

www.surreycc.gov.uk

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Population Age	2011	Rank	% growth by 2020	Rank
18+	72,300	6	6.2%	9
18-64	58,200	5	4%	6
65+	14,100	8	16%	9

Ranking system: shows where the District or Borough sits compared to the others in Surrey. 1 shows the highest numbers

2010 figures		
ASC cases resident in area		Rank
18-64	445	5
65+	1180	6
Ethnicity % BME		
18-64	12%	2
65+	3.4%	2
2012 Predicted figures		
Carers (estimated as providing more 20 hours)	4090	7
Dementia	1070	8

Source Poppi & Pansi ;Swift Nov 2010, JSNA, Additional 5% cases resident outside Surrey



- **Future funding for Adult Social Care**
- **Future relationship to Health**
- **Any concerns we have not addressed**
- **Concluding questions**